

*Impact data is client verified and obtained by 45 members of the OzSBI network.

OzSBI • 408 Washington Ave • West Plains, MO 65775 • 417-256-9724 • ozsbi.com



2024 Impact Report

TRAVEL BY RACHEL

TENANT

Rachel Stewart has a passion for making people's travel dreams come true. Since opening her business at OzSBI, she has grown her company utilizing OzSBI's business counseling and workshops. Rachel says, "OzSBI has been an invaluable resource for me as a tenant. Their support in everything from marketing to business planning, along with the incredible networking opportunities, has helped me establish and grow my business in the community."



KB'S LEMONADE MICROLOAN RECIPIENT

A Constant and a Constant

KB's Lemonade is a lemonade food trailer based in West Plains. Owners and operators Krystal Cunningham and Isabella Valdez contacted OzSBI for financing to purchase a food trailer to open their business. After months of intense mentoring to write a business and create financial projections, they found the right trailer and were successful in receiving a \$25,000 microloan. KB's Lemonade officially launched their business in early 2024, just in time for festival season.

ANDREW AUSTIN LAUNCHU 2024

Thirteen entrepreneurs graduated from LaunchU 2024, a 9-week course on writing a feasibility study for aspiring entrepreneurs. Attendees hailed from Douglas, Howell, Oregon, Ozark, Texas, and Wright counties. LaunchU graduates Andy and Tracie Austin, who own and operate Austin Roofing in Ava, said, "LaunchU gave us the guidance we needed to focus our local marketing efforts and get the phone ringing. If you're not sure where to begin, this program helps you find the right direction to grow your business."



KATIE VETTER

COWORKER



OzSBI accommodated fifteen unique coworkers in our shared workspace in 2024, some for the day and others for the year. Katie Vetter, owner and website designer with Idyllic Solutions, shared, "Living as far out as I do, reliable internet was inaccessible until recently. The coworking space was exactly what I needed to have a dedicated workspace and functional, reliable internet, with the added bonus of the other wonderful coworkers to keep company with throughout the day! 10/10!"

OzSBI • 408 Washington Ave • West Plains, MO 65775 • 417-256-9724 • ozsbi.com